

LEGAL DOCUMENT

Accessibility Statement

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Source: <https://v5ultimate.com/legal/accessibility>

Our commitment

We are committed to making V5 Ultimate accessible to everyone, including people with disabilities. This statement explains the standards we follow, the current conformance status of our public website and product, and how to contact us if you find a barrier.

Standards we follow

- **WCAG 2.2 Level AA** — Web Content Accessibility Guidelines published by the W3C.
- **EN 301 549** — the harmonised European standard for ICT accessibility, which underpins the European Accessibility Act (Directive (EU) 2019/882, in force from 28 June 2025).
- **UK Public Sector Bodies Accessibility Regulations 2018** and the **Equality Act 2010** for our customers in the United Kingdom.
- **Section 508** of the US Rehabilitation Act for our customers in the United States.

Conformance status

This public marketing website is designed to be **substantially conformant** with WCAG 2.2 Level AA. "Substantially conformant" means that most content meets the standard, with limited exceptions noted below.

Features that support accessibility

- Semantic HTML landmarks (`header` , `nav` , `main` , `footer`) and a single `h1` per page.
- Keyboard navigation for all interactive controls, with visible focus indicators.
- Colour contrast meeting or exceeding 4.5:1 for body text and 3:1 for large text and UI components.
- Form fields with associated labels and clear error messages.
- Icon-only buttons carry accessible names via `aria-label` .
- Responsive layouts that reflow at 320 px width and support 200% browser zoom without loss of content.
- Reduced-motion preferences are respected — non-essential animation is removed for users with `prefers-reduced-motion` .

- Language of the page is declared via `lang` .
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Known limitations

We are aware of the following areas where conformance is still in progress:

- Some embedded third-party content (e.g. payment checkout iframes from Paddle) is governed by the third party's own accessibility statement.
 - A small number of decorative SVG illustrations may not yet expose meaningful `title` / `desc` alternatives — alternatives are described in adjacent text.
 - Auto-generated transcripts on long-form video content may lag publication of the video by a short period.
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Assessment approach

Conformance is assessed using a combination of:

- Automated scans (axe-core, Lighthouse) on every build of the public site.
 - Manual keyboard-only and screen-reader testing (NVDA + Chrome, VoiceOver + Safari) on a quarterly basis.
 - Feedback from customers and members of the public.
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Feedback & contact

If you encounter a barrier, need information in an alternative format, or have suggestions for improvement, please tell us. We aim to respond to accessibility enquiries within five working days.

Use our [accessibility feedback form](#).

Enforcement

If you are not satisfied with our response, you may contact your national accessibility enforcement body. In the UK this is the Equality and Human Rights Commission (EHRC). In the EU, each Member State designates its own market surveillance authority under the European Accessibility Act.

See also our [Privacy Notice](#), [Trial and Evaluation Terms](#), and [Imprint](#).